Source: https://kb.acronis.com/content/18160

Introduction

Acronis can be set up to notify you by e-mail about backup and recovery task successful completion, failure or when user interaction in required.
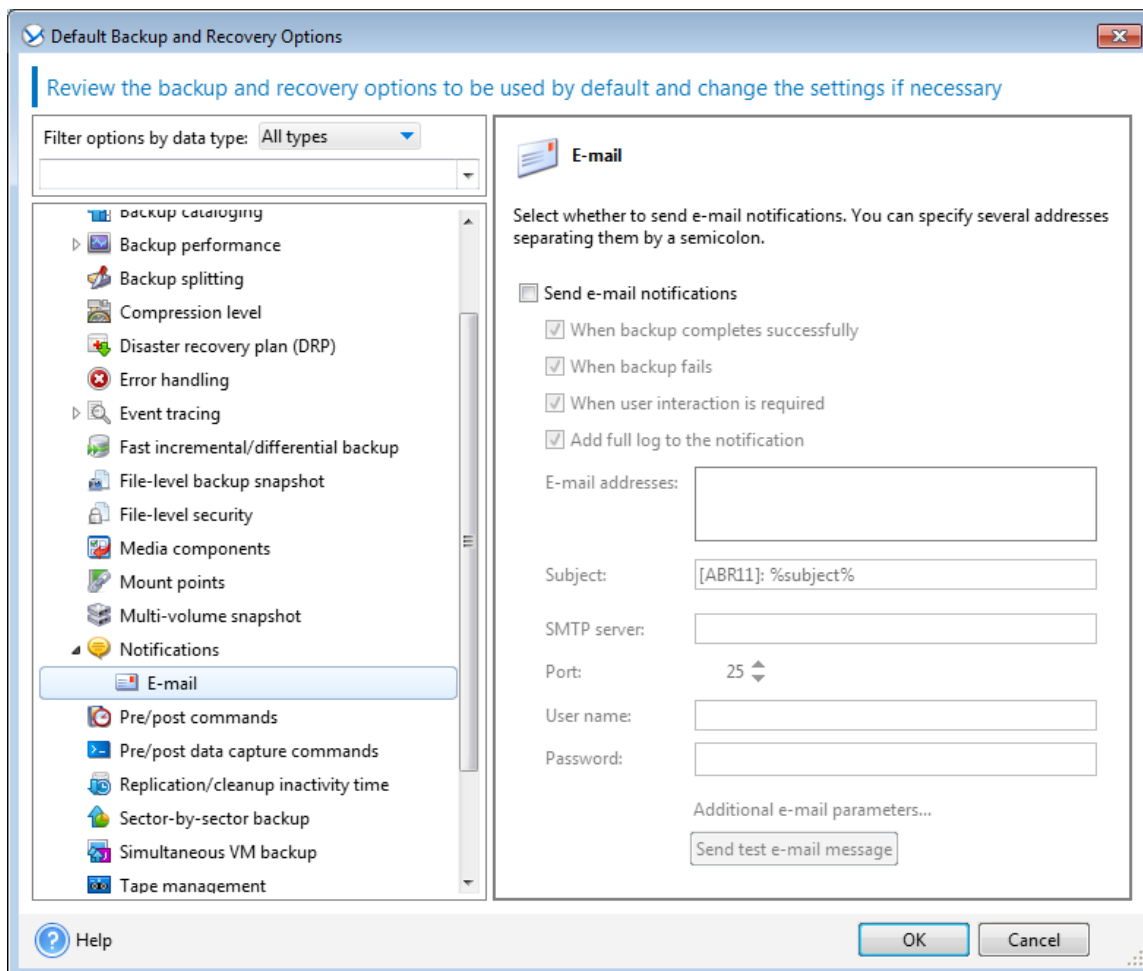
Note: E-mail notifications are not available in Acronis Bootable Media.

Solution

If you need to set up an SMTP relay in your Microsoft Exchange Server 2007/Exchange 2010, you can do so as described in this Microsoft Exchange Team Blog: Allowing application servers to relay off Exchange Server 2007.

To set up default e-mail notifications:

To set up default e-mail notifications, go to *Options -> Default backup and recovery options -> Default backup options / Default recovery options -> Notifications -> E-mail:*

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To set up default e-mail notifications for a specific task or backup plan:

- Go to **Backup options (Restore options),** press **Change** and select **Notifications -> E-mail**
- Select the **Send e-mail notifications** check box
- Enter the destination e-mail address in the **E-mail address** field. You can enter several e-mail addresses separated by semicolons;
- Enter the outgoing mail server (SMTP) in the **Outgoing mail server (SMTP)** field;
- Set the port of the outgoing mail server. By default the port is set to 25;
- If your SMTP server requires authentication, enter **User name** and **Password** *i*n the appropriate fields.

Note: If the SMTP server does not require authentication, leave the **User name** and **Password** fields blank. Otherwise, the program might be unable to send e-mail notifications. If you are not sure whether your SMTP server requires authentication, please contact your network administrator or your e-mail service provider for assistance.

To specify a custom subject for e-mail notifications in the *Subject* field:
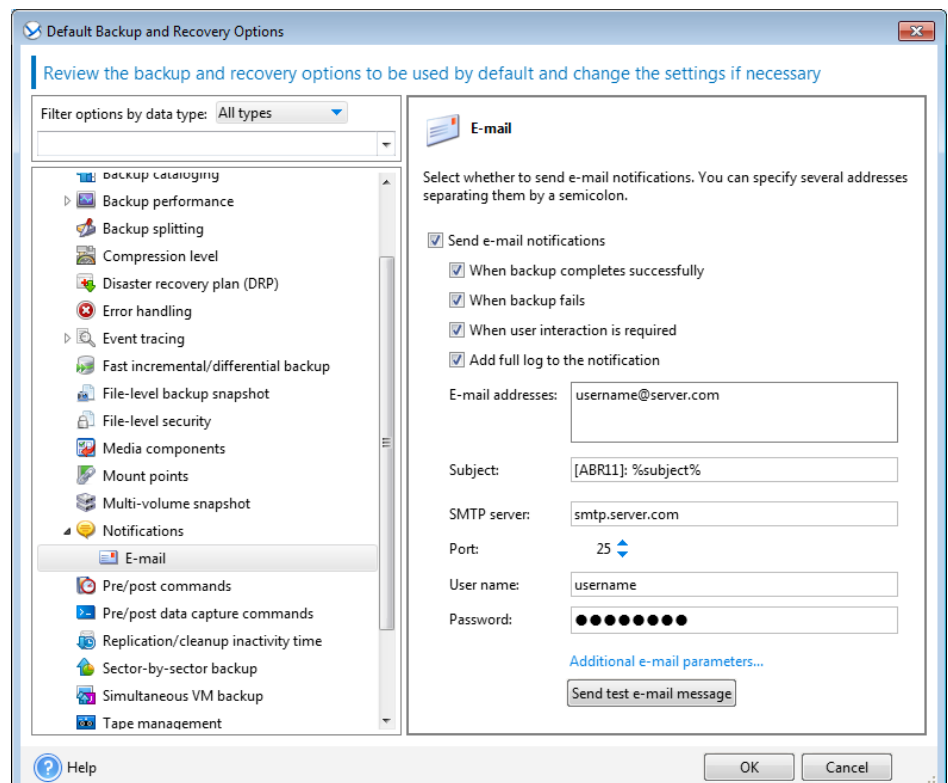
By default, the subject of Acronis e-mail notifications is similar to these examples:

Upon operation's successful completion: *[ABR] Task <task type> succeeded on machine <machine name>*
When user interaction is required: *Task <task type> requires your interaction on machine <machine name>*
Upon operation failure: *[ABR] Task <task type> has failed on machine <machine name>*

To specify a custom subject, first go to the choices under **Send notifications** and select the appropriate checkboxes indicating when you want to receive notifications by e-mail*:*

- **When backup completes successfully**
- **When backup fails**
- **When user interaction is required**

Be sure to also check the option **Add full log to notification** if you want the e-mail notification to include log entries for the operation.
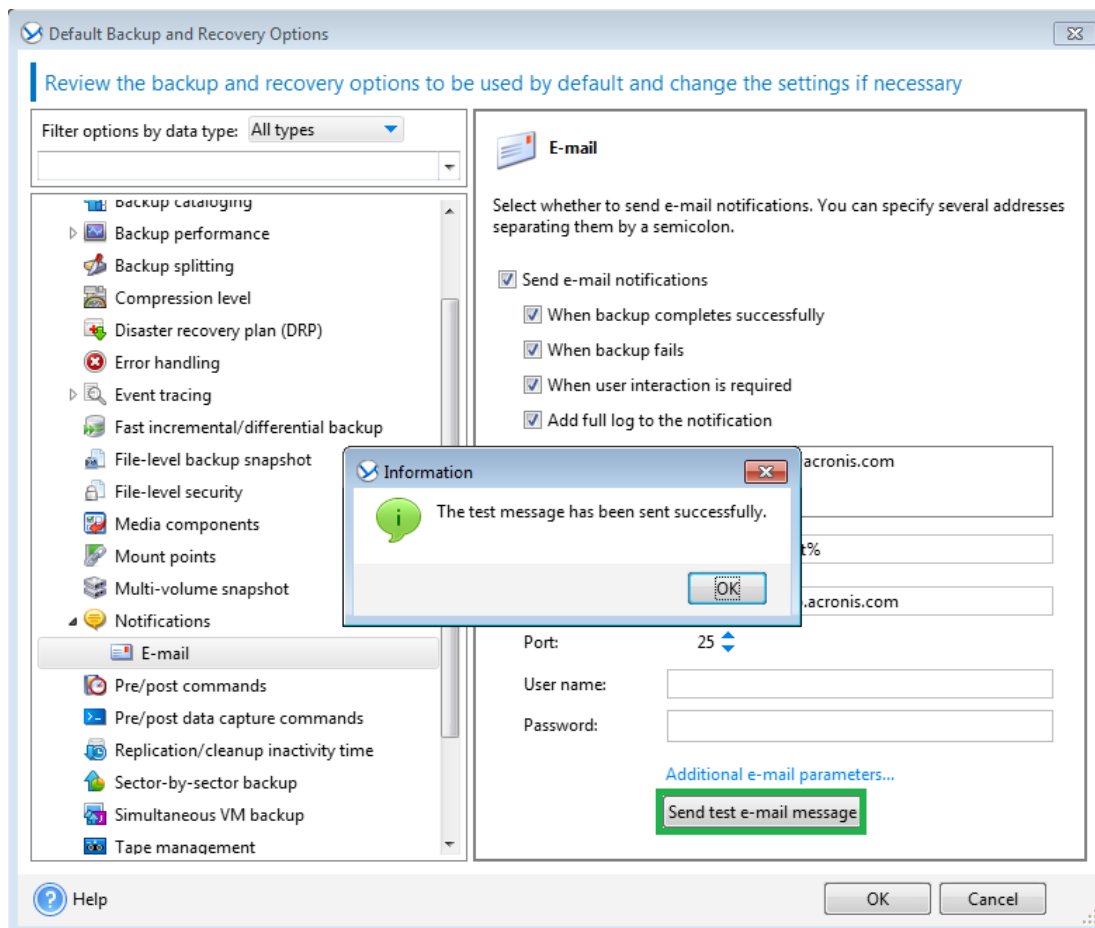
To configure additional e-mail parameters:

Click **Additional e-mail parameters and choose from these settings:**

- **From -** Type the e-mail address of the user from whom the message will be sent. If you leave this field empty, messages will be constructed as if they are from the destination address.
- **Use encryption** – Select this option to use encrypted connection to the mail server. SSL and TLS encryption types are available for selection.
- In some cases, authentication on the incoming mail server is required before sending. If this is the case, select **Log on to incoming mail server** check box to enable a POP server and to set up its settings: *Incoming mail server (POP)***, Port of the POP server, User name** and **Password;**
- You can press **Send test e-mail message** to check whether e-mail notifications work correctly with your specified settings:

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