Source: https://kb.acronis.com/content/18160

Introduction

Acronis can be set up to notify you by e-mail about backup and recovery task successful completion, failure or when user interaction in required.

Note: E-mail notifications are not available in Acronis Bootable Media.

Solution

If you need to set up an SMTP relay in your Microsoft Exchange Server 2007/Exchange 2010, you can do so as described in this Microsoft Exchange Team Blog: <u>Allowing application servers to relay off Exchange Server</u> <u>2007</u>.

To set up default e-mail notifications:

To set up default e-mail notifications, go to *Options -> Default backup and recovery options -> Default backup options / Default recovery options -> Notifications -> E-mail:*

S Default Backup and Recovery Options			
Review the backup and recovery options to be	used by default and change the settings if necessary		
Filter options by data type: All types	E-mail		
■ Dackup cataloging Dackup performance	Select whether to send e-mail notifications. You can specify several addresses separating them by a semicolon.		
🥩 Backup splitting 😹 Compression level	Send e-mail notifications		
 isaster recovery plan (DRP) iiiiiiiiiiiiiiiiiiiiiiiiiiiiiiii	✓ When backup fails ✓ When user interaction is required		
 Fast incremental/differential backup File-level backup snapshot 	☑ Add full log to the notification E-mail addresses:		
 An Article Security An Article Security An Article Security ■ <	Subject: [ABR11]: %subject%		
 Multi-volume snapshot Notifications 	SMTP server:		
E-mail	Port: 25 🜩		
Pre/post data capture commands	Password:		
 Sector-by-sector backup Simultaneous VM backup 	Additional e-mail parameters Send test e-mail message		
Tape management			
() Help	OK Cancel .:		

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To set up default e-mail notifications for a specific task or backup plan:

- Go to Backup options (Restore options), press Change and select Notifications -> E-mail •
- Select the Send e-mail notifications check box •
- Enter the destination e-mail address in the E-mail address field. You can enter several e-mail • addresses separated by semicolons;
- Enter the outgoing mail server (SMTP) in the Outgoing mail server (SMTP) field; •
- Set the port of the outgoing mail server. By default the port is set to 25; •
- If your SMTP server requires authentication, enter User name and Password in the appropriate fields. •

Note: If the SMTP server does not require authentication, leave the User name and Password fields blank. Otherwise, the program might be unable to send e-mail notifications. If you are not sure whether your SMTP server requires authentication, please contact your network administrator or your e-mail service provider for assistance.

To specify a custom subject for e-mail notifications in the *Subject* field:

By default, the subject of Acronis e-mail notifications is similar to these examples:

Upon operation's successful completion: [ABR] Task <task type> succeeded on machine <machine name> When user interaction is required: Task <task type> requires your interaction on machine <machine name> Upon operation failure: [ABR] Task <task type> has failed on machine <machine name>

To specify a custom subject, first go	S Default Backup and Recovery Options		×	
to the choices under Send	Review the backup and recovery options to	be used by default and	change the settings if necessary	
	Filter options by data type: All types	— • •		
notifications and select the	E-mail			
appropriate checkboxes indicating	The backup cataloging	Select whether to send e-mail notifications. You can specify several addresses separating them by a semicolon.		
when you want to receive	Backup performance Backup splitting	separating them by a s		
5	Compression level	Send e-mail notific	Send e-mail notifications	
notifications by e-mail <i>:</i>	Disaster recovery plan (DRP)	When backup c	completes successfully	
 When backup completes 	© Error handling	When backup f		
successfully	▷ 🗟 Event tracing	When user inte		
-	😹 Fast incremental/differential backup	Add full log to	Add full log to the notification	
 When backup fails 	File-level backup snapshot	E-mail addresses:	username@server.com	
 When user interaction is 	 File-level security Media components 			
required	Mount points	Subject:	[ABR11]: %subject%	
	S Multi-volume snapshot	SMTP server:	smtp.server.com	
	a 🤤 Notifications			
Be sure to also check the	E-mail	Port:	25 🗢	
option Add full log to	Pre/post commands	User name:	username	
, e	Pre/post data capture commands	Password:	•••••	
notification if you want the e-mail	Replication/cleanup inactivity time Sector-by-sector backup		Additional e-mail parameters	
notification to include log entries	Simultaneous VM backup		Send test e-mail message	
for the operation.	Tape management			
	Help		OK Cancel	

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To configure additional e-mail parameters:

Click Additional e-mail parameters and choose from these settings:

- From Type the e-mail address of the user from whom the message will be sent. If you leave this field empty, messages will be constructed as if they are from the destination address.
- Use encryption Select this option to use encrypted connection to the mail server. SSL and TLS encryption types are available for selection.
- In some cases, authentication on the incoming mail server is required before sending. If this is the case, select Log on to incoming mail server check box to enable a POP server and to set up its settings: /ncoming mail server (POP), Port of the POP server, User name and Password;
- You can press **Send test e-mail message** to check whether e-mail notifications work correctly with your specified settings:

Default Backup and Recovery Options
Review the backup and recovery options to be used by default and change the settings if necessary
Filter options by data type: All types
Image: Deckup cataloging Select whether to send e-mail notifications. You can specify several addresses separating them by a semicolon. Image: Select whether to send e-mail notifications. You can specify several addresses separating them by a semicolon. Image: Select whether to send e-mail notifications. You can specify several addresses separating them by a semicolon. Image: Select whether to send e-mail notifications. You can specify several addresses separating them by a semicolon.
 Compression level Disaster recovery plan (DRP) Error handling Event tracing Send e-mail notifications When backup completes successfully When backup fails When user interaction is required
Image: Security Image: Security
Wulti-volume snapshot
Image: Bernail Image: Description of the sector by sector by sector by sector by sector backup Image: Description of the sector by sector by sector by sector backup Image: Description of the sector by sector backup Image: Description of the sector backup
Help OK Cancel

cfolde: The People Behind Your Cloud