



Cloudfinder Features:

BACKING UP MULTIPLE INSTANCES OF OFFICE 365, GOOGLE APPS, SALESFORCE, & BOX

March 2015

Purpose

This article details the newly-released Cloudfinder feature—capability to support multiple instances of multiple service providers:

- Accounts can now back up multiple instances of Office 365, Google Apps, Salesforce or Box. For example, one Account can back up four, separate Office 365 services.
- Multiple service providers can be added from the same *Settings* page.
- *Dashboard*, *Search*, and *Report* pages have been updated to support multiple service providers.

Benefit

Previously, all Cloudfinder accounts were limited to one instance of each service (i.e., could only backup a total of 4 unique services). But with the new capability, our partners and customers can now back up as many of each as they want for better management. One Account can now have multiple instances of each of the services we support: Office 365, Google Apps, Salesforce, and Box.

Assistance

We are pleased to assist you if you have questions after reading this article. Choose your preferred method of contact.

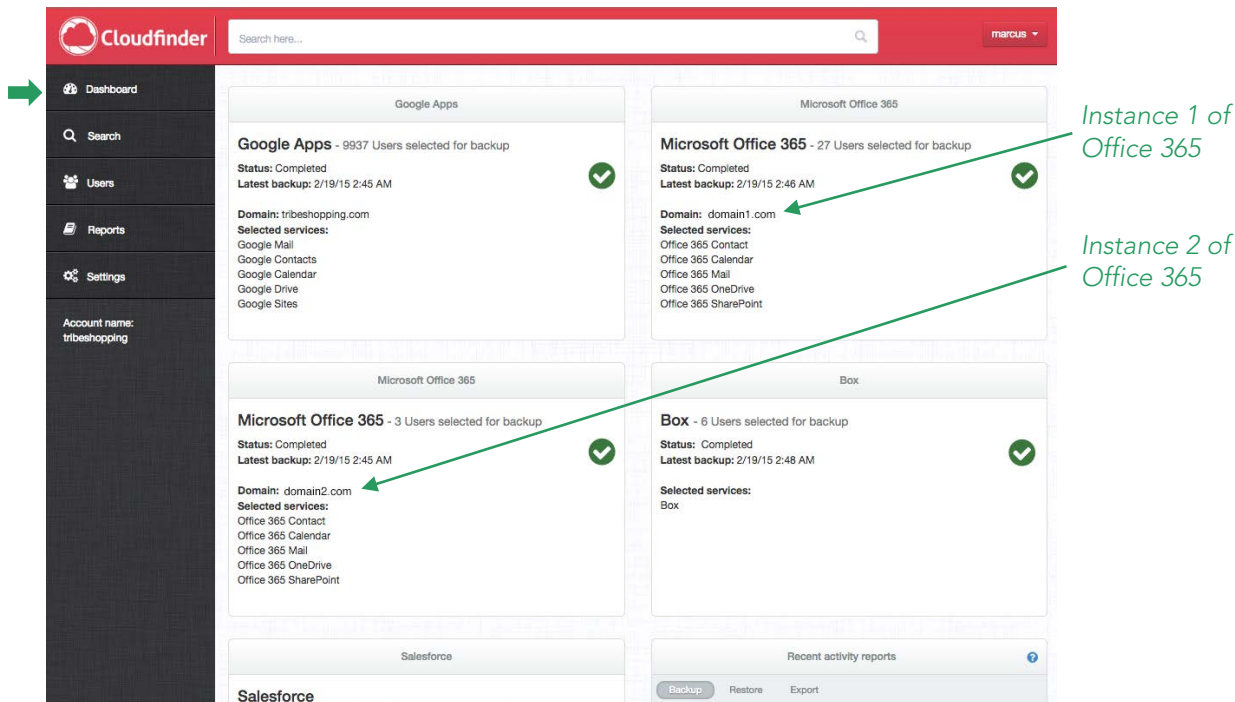
- Submit questions to cfsupport@efolder.net
- Call us at 800-352-0248
- Browse our [Cloudfinder Knowledgebase by clicking this link](#)

The following screenshots show how to view multiple service providers and multiple instances throughout Cloudfinder's interface, including:

- Dashboard screen,
- Search screen,
- Reports screen, and
- Settings screen.

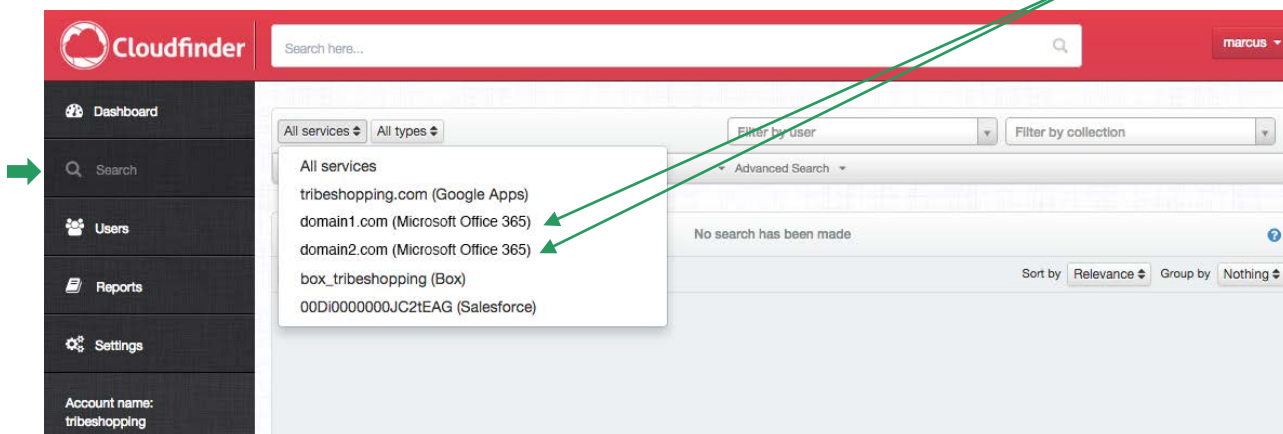
Dashboard Screen

Notice the widgets for each of the two Office 365 instances. Each of the two domain names appears on the Cloudfinder dashboard and lists the type of SaaS services. In this example, the domain names are a) **domain1.com** and b) **domain2.com**.



Search Screen

The "All services" dropdown is another view that shows both instances of Office 365 service. Both domain names are listed, followed by the corresponding cloud service.



Reports Screen

The report overview screen shows the status of both Office 365 instances.

The screenshot shows the Cloudfinder interface with the Reports section selected. A sidebar on the left contains navigation options: Dashboard, Search, Users, Reports, and Settings. The main content area is divided into two panels. The left panel, titled 'Reports', shows a list of backup reports with columns for date, time, and status (all marked as 'Completed'). The right panel, titled 'Backup report', provides a detailed view of a specific backup. It includes a table with columns for 'Started', 'Ended', and 'Status'. Below this is a table listing the services backed up, including Office 365 Calendar, Contact, Mail, SharePoint, and OneDrive for both domain1.com and domain2.com, all with a 'Completed' status. A green arrow points from the 'Reports' section in the sidebar to the 'Reports' panel, and another green arrow points from the 'Reports' panel to the 'Backup report' panel.

Settings Screen

The settings screen shows the configuration blocks for each of the Office 365 services. To add a service provider or another instance of any SaaS service, just click the **Add Service** button. → [Add Service](#)

The screenshot shows the Cloudfinder Settings screen. The sidebar on the left has 'Settings' selected. The main content area displays two configuration blocks for Microsoft Office 365. Each block includes fields for 'Plan' (Monthly), 'Reseller', 'Contact person', 'Domain', 'Admin user', 'SharePoint URL', and 'Number of users selected for backup'. There is also a checkbox for 'Automatically add new Microsoft Office 365 users' and a 'Select services' section with checkboxes for Office 365 Contact, Calendar, Mail, OneDrive, and SharePoint. A 'Save Settings' button is located at the bottom of each block. Green text annotations on the right side of the image identify the top block as 'Instance 1 of Office 365' and the bottom block as 'Instance 2 of Office 365'. A green arrow points from the 'Settings' option in the sidebar to the settings configuration area.