# Overview of Training Resources for Partners

Welcome to eFolder! This document overviews the training resources available to partners in the Learning Center of the eFolder Web Portal, all of which can be accessed through the **Support** main menu option in the eFolder Web Portal.

The Learning Center is currently organized into two sections:

* **eFolder University.** This section has two parts:
  + **Basic Training for Partners.** This section has *eight videos* which should be viewed *in the order listed*, starting with the video, “Welcome to new partners.” This series of videos overviews eFolder’s products and services, describes how to perform basic administrative and partner management tasks, teaches the underlying concepts that partners need to know, and provides detailed how-to information on specific tasks. *Every new partner should start here and go through these eight videos in the order listed.*
  + **Additional Training Tutorials for Partners.** This section contains video tutorials on specific services or topics, such as how to use the BDR cost wizard or how to monitor AppAssure BDR status. Some of these videos assume that you have already viewed the videos in the *Basic Training for Partners* section and know eFolder basic concepts, such as what accounts and subaccounts are.
* **Quick Tips.** This section has two parts:
  + **How-To Video Snippets.** This section contains short video snippets on how to perform specific tasks, such as create a new account or provision ShadowProtect MSP license keys. This section will continue to grow over time. If you need to perform a specific task after you have gone through the *Basic Training for Partners* videos, check this section to see if there is a short instructional video that will lead you through this task.
  + **Product and Services Overviews.** This section contains short videos that overview specific eFolder products or services.

Please note that in addition to the Learning Center, the Partner Center of the eFolder Web Portal contains many other sections containing useful information. These can be accessed by clicking on their corresponding links in the Partner Center, such as *Partner Program Resources* or *Partner Documentation*.

Finally, you can access additional specific information in the Knowledgebase, which can be accessed by selecting the **Support** main menu option in the eFolder Web Portal, moving the cursor over *Support Center* on the drop-down menu, and selecting *Knowledgebase*.